

Citizens' Advice Bureau

Important change to children's passports




New regulation for families: From 1 January 2024, **children's passports will no longer be issued** or extended.

The background to this is an amendment to the law by the German government to improve the security of identity documents.

LEARN MORE... >

How can we help you?

Whether you need an identity card, a registration certificate, a police clearance certificate or a passport, we will be happy to help you at the Citizens' Office on Neutorplatz.

Please make sure you book an appointment before your visit. This is quick and easy via our [online appointment booking](#)  system.



BOOK AN APPOINTMENT 



Frequent topics

— How do I get a registration certificate or a fishing licence?

You can currently **apply for** these services **in writing**. Please enclose the informal application for the requested service and the fee in cash in the envelope with your address and telephone number.

For a **registration certificate** (9 Euro fee), please indicate the content of the certificate.

NEW: You can now also apply for the simple and extended registration certificate online. Please use the following links:

[Simple registration certificate](#) ↗

[Extended registration certificate](#) ↗

For a new **fishing licence**, please add the test certificate from the Borken district and a current passport photo. **We will call you to collect it!**

Important note: A certificate of good conduct **cannot** currently be applied for **in writing**. Please make [an](#) ↗ appointment if you need a certificate of good conduct.

Citizens' office at Neutorplatz

Visits to the Citizens' Office are only possible by prior appointment. Please use the [online appointment booking](#) ↗ system to make an appointment !

This link will also provide you with information about the documents you need to bring with you. If you have any further questions, please call us on [02871-953 2400](#) .

All information and instructions are available from the staff at the Citizens' Office, who will be happy to help and advise you.

Citizens' Office of the City of Bocholt

Neutorplatz 3 (1st floor)
46395 Bocholt

Phone [+49 2871 953-2400](tel:+4928719532400)

[Send e-mail](#)

Opening hours:

Mon, Wed, Thu: 8 a.m. to 5 p.m.

Tue: 8 am to 2 pm

Fri: 8 am to 12.30 pm

Sat: 9 am to 12 noon **(no telephone service)**
